

**Illinois Department of Revenue
Regulations**

Title 86 Part 770 Section 770.140 Confirmation Numbers

TITLE 86: REVENUE

**PART 770
VOLUNTARY TELEFILE PROGRAM**

Section 770.140 Confirmation Numbers

- a) Upon successfully entering all of the required return information using the number keys on a touch-tone telephone, the participant will be given a confirmation number by the automated voice prompt system. A separate confirmation number will be given to the participant for each return that is successfully filed using the TeleFile system.
- b) Participants must maintain a record of the confirmation numbers in order to establish that the returns were received by the Department on the dates that the confirmation numbers were issued.
- c) Failure to receive a confirmation number means that the return was not filed using the TeleFile system.
- d) When an eligible return has not been confirmed after three attempts, the participant should contact the Department for assistance by calling the telephone number provided in the Department's TeleFile information packet.